



**SHIP TO: 14530 WALTERS ROAD HOUSTON TX 77014
BAMMEL TV TECH SERVICES SHIP-IN FORM**

Date: _____ Name _____ Phone _____

email _____ Street Address _____

CITY _____ STATE _____ ZIP _____

Brand _____ Model # _____ Serial # _____

Symptoms (attach sheet if necessary)

To ensure freight safety please read the following carefully:

I hereby authorize Bammel TV Tech Services to perform internal inspections and services on my unit as necessary to develop a repair cost estimate. I will be notified of my repair estimate. In some instances provisional repairs of units may be necessary to determine cost. I hereby agree that any pre-paid diagnostic charges shall be compensation for the time we spend working on my unit and such charges are non-refundable whether repairs are completed or not. If upon further analysis additional repairs are needed I may be contacted for authorization for additional charges. In some instances supplemental deposits for parts orders may be requested. If my repair fails during Bammel TV's repair warranty I will receive a pro-rated refund of payments made less agreed minimums. I agree to pay indicated diagnostic minimums whether repairs are completed or not. We normally offer repair warranty on our repairs; warranty terms vary by product but will be discussed prior to onset of my repair. Charges listed on our repair order cover specified repairs only: we warranty parts we install and services we perform, we do not warranty other parts in your unit nor additional services unless otherwise indicated. I agree to test my unit upon return to me; in the event of dissatisfaction with repair performance I agree to notify Bammel TV promptly. For ship-in repairs warranty begins from date of repair freight ship-out. In the event of repair failure we reserve the right to redo repairs or refund repair balances less agreed minimums. Lightning, power surge or customer abuse void our warranty. Occasionally a unit under service may exhibit different symptoms than customer has previously observed; this may occur due to loss of applied AC voltage or to random new-fail factors. Occasionally product performance of no-repaired products may degrade further due to such exigencies. I agree to hold Bammel TV blameless should product operability degrade while in storage during repair process. Additionally in the event a unit is not repaired it may not be possible to restore it to the original state as additional parts may fail during the repair process. FOR WARRANTY CUSTOMERS: Lightning, power surge damages, acts of God, or customer accidents, insect infestations, cleaning, or no-problem-found and customer-education conditions may not be covered under manufacturer's or 3rd party warranty terms. In these instances I agree to pay Bammel TV reasonable minimums for services rendered. I understand that if no warranty coverage otherwise obtains, I will be responsible for minimum charges.

I expressly agree that Bammel TV will not be liable for any consequential damages, including but not limited to loss of income caused while products are being serviced or in the event additional repairs may be required in future. If my income depends on this product I agree to make arrangements for backup substitute.

Our repair warranty applies at our store location. We do not absorb on-site repair charges nor cover freight charges for any re-service conditions of ship-in repairs. Customer has responsibility for safe transport to and from our service center and for adequate packaging, as necessary. We cannot be held responsible for parts delays, backorders, or no-longer-available parts. I indemnify Bammel TV of responsibility for fire, theft, flood, cabinet or screen damages of products in for shop service. I agree that Bammel TV shall have possessing lien on this product for any due charges. We assume no responsibility for storage media left with product, nor for loss of data from hard drives or other storage devices.

ATTN: * Freight carriers offer insurance against damages during shipping. Bammel TV is not responsible for return freight damages, if any. I may be contacted for recommended freight-packaging upgrades. I UNDERSTAND **I AM RESPONSIBLE, BEFORE RETURN FREIGHT TO ME, TO REQUEST and REMIND BAMMEL TV of MY DESIRED FREIGHT DAMAGE INSURANCE FOR MY PRODUCT FREIGHT RETURN.** If I do not request extra return freight damage insurance none may be offered and I will be responsible in full for any freight damages ensuing from freight mishandling by carriers during freight return to me. It is my responsibility to request desired freight insurance on my product before freight return. THANK YOU

X _____
I have read and agree to these terms

Date